

June 2021

Dear Dental Service Provider

ICD-10 requirements for dental claiming

The Council for Medical Schemes requires Momentum Health Solutions to validate the use of ICD-10 codes when processing claims. As per our previous communication dated 17 May 2021, we are embarking on a phased implementation to assist providers with the ICD-10 classification requirements.

Phase One Implementation

Phase I will commence on 1 July 2021 and will require the correct ICD-10 codes for the following categories of service:

Consultations

When a specific consultation (8104) is being claimed, the general consultation ICD-10 code cannot be used, as the diagnosis needs to reflect the specific condition being examined.

Preventative treatment

ICD-10 codes should describe the need for the procedures you have elected to do.

Restorations

Please avoid the use of ICD-10 codes for unspecified treatment, for example K02.9 Caries (unspecified). The practitioner should indicate whether the decay is of the enamel, the dentine or cementum.

Radiographs, local anaesthetic, sterilised instrumentation and infection control should all follow the diagnostic code of the procedure. In other words, your ICD-10 code must explain why you are giving that local anaesthetic, why you are doing a filling and why you are taking a radiograph.

Claims will be rejected with the error message 'Incorrect ICD-10 code' when the incorrect ICD-10 coding is used. Should you require assistance with ICD-10 codes, please refer to the resources below, as our staff are not able to assist your practice by supplying diagnosis or ICD-10 coding.

Phase II will commence on 1 September 2021 and further information will follow.

Resources

Members of [The South African Dental Association \(SADA\)](#) can obtain assistance from their professional body, or alternatively, self-train through the World Health Organization (WHO). Click [here](#) to access the WHO International Statistical Classification of Diseases and Related Health Problems 10th Revision.

Should you have any questions in this regard, please contact us on 0860 002 134.

Kind regards

Momentum Dental Risk Management Team